

SHARED BRANCH GUEST MEMBER ACCEPTABLE CONDUCT POLICY:

“Shared Branching was created as a privileged convenience for credit union members.”

Credit unions true to their uniqueness cooperated in “sharing” their branches to offer more locations to their members. As such, Shared Branching transactions are slightly different than transactions performed at your credit union. Tellers at Shared Branching locations strive to complete your transactions in an efficient manner in accordance with the Shared Branching Rules.

If you have an issue, ONLY your credit union can help to resolve it.

Please be aware, any disruptive or abusive behavior will result in denied future access.

- For example, expectations of our business phones for public use, or for making calls on your behalf, are not Shared Branching options.
- You will be required to present proper identification and to verbally verify your personal information.
- Some policies vary from one credit union to the next. We have cash limits in place and make no exceptions.

Some limitations are in place based on your credit union’s guidelines and some are based on ours.

